

From: James Robinson
To: Microsoft ATR
Date: 1/2/02 1:54pm
Subject: Microsoft Settlement.

Dear Dept of Justice,

I personally know that I have never been overcharged or harmed by Microsoft. I have benefited immensely by their products because of their ease of use and the

conformity all their products have with one another. This conformity has increased my ability to compete in the market place because I am able to learn different application programs more quickly than by using competing software. As a consumer, I have always had alternatives to using Microsoft products. I could have purchased an Apple computer or product using a Unix based system. There is competition out there. I chose Microsoft because it was the superior product. If that should change in the future, I will gravitate to the better product. I personally feel that Microsoft is being unjustly punished. The harm that is talked about is perceived harm, not actual harm. You are going to punish a company on my behalf for the harm they caused me? No harm has come to me, only benefit.

Has anyone ever calculated the benefit to our economy that has been gained because Microsoft software is easy to learn and be productive with? I can easily train people at my company to use a PC, and access the internet, because of the user friendly features of Microsoft's products. When I compare the time required to train employees on our old computer system, versus the time required to train someone on a Windows based PC, I find that I can train someone to use windows in about a quarter of the time. This time adds up to considerable savings to our company because employees become productive more quickly. This increase in production and savings in training is solely due to the Microsoft corporation. What other American corporation has had such a positively huge impact on our economy. Don't punish a corporation for doing what we do best in this capitalist economy: being innovative, making money and positively benefiting our economy and standard of living. Thank you Microsoft!

Sincerely,
James Robinson

James M. Robinson
5153 W. Wikieup Ln.
Glendale, AZ 85308